



Organisational Aims and Objectives

The Authority has two overarching Aims, supported by four strategic level Objectives, that will lead towards our vision of providing an “Excellent Fire and Rescue Service”.

Projects are co-ordinated by three Service Directorates each managed by a Principal Officer. These are:

- Service Delivery
- Corporate Support
- Human Resource (HR) and Development

Summary of Priorities and their Projects

Following our Strategic Assessment process the Authority has identified and adopted three overall priorities:

- Safer Homes and Roads
- Helping Young People
- Operational Safety & Training

The following projects are those agreed by the Fire Authority which will lead to improvements in Service Delivery in the future.

Level 1 projects have a direct impact on our priorities, and will be the primary focus of our work.

Each Project is supported by a programme of Specific, Measurable, Achievable, Realistic and Time-bound (SMART) actions.

Aims

To maximise the safety of our communities by whatever means possible.

To deliver a modern, well-managed and effective fire and rescue service of which we can all be proud.

Objectives

1 Reduce Emergencies
To reduce the number of fires, emergency incidents and consequential deaths and injuries in our communities.

2 Manage Risks
To manage risk and respond effectively to emergencies.

3 Governance and Improvement
To ensure high standards of corporate governance and continued Service Improvement.

4 Development, Fairness, Equality and Safety
To create a safe, fair and caring workplace for our staff and develop the competencies they need to fulfil their roles.

Projects

Level

• Boost Community Safety Activity 1
• Enhance our Enforcement of Fire Safety Law 2

• Implement New Attendance Standards 1
• Review our Operational Resources to meet Identified Risks 1
• Enhance our Flooding Contingency Arrangements 1
• Progress the National Fire Control and Firelink Projects 2

• Improve Systems of Community Intelligence 1
• Review Corporate Support Structures and Develop Opportunities for Collaboration 2
• Improve Systems of Planning, Performance Management and Audit 2
• Implement ICT Strategy 2

• Enhance Training to Increase Safety of Fire-fighters at Emergency Incidents 1
• Implement a Service Internal Change Management Strategy 2
• Implement the Fire and Rescue Service Equality and Diversity Strategy 2
• Review our Payroll Function 2
• Review our Retained Duty System 2